

Hurricane Sandy + New York City Housing Authority

New York City, NY

Project

25 Emergency Mobile Boiler Rentals

Project Completion

2013

Project Description

On a Friday in the aftermath of Hurricane Sandy, the Applications Engineer of the New York City Housing Authority contacted WARE and requested several rental steam units.

WARE was able to supply all the steam units requested (25), as well as the installation and maintenance required for the units. The units—and WARE personnel—were on-site by the following Friday and remained there for as long as 20 months.

Case Study

New York City Housing Authority (Hurricane Sandy aftermath)
New York City, NY

Project Scope

25 Emergency Mobile Boiler Rental Units (50 - 60 truckloads of equipment from 6 different companies in 8 different states)

Project Timeline

2012 - 2013

[WARE Provides Much-Needed Relief in Hurricane Sandy's Aftermath](#)

It was Friday around 2PM. WARE had just received a call from the Applications Engineer of the New York City Housing Authority.

Since they were located on the ground floor, most of the boiler rooms in the city were flooded. The Applications Engineer needed 25 - 30 mobile boiler rental units in order to provide heat and hot water to a variety of housing locations in the city.

He sent over a spreadsheet of the requested equipment and asked how much WARE could supply.

After making a few calls, Steven Taylor, Director of Sales, called back and informed him they would be able to supply all the necessary equipment.

WARE started shipping the equipment on Saturday. It totaled 50 - 60 truckloads (many were oversized and required permitting) from 6 different companies in 8 different states.

On the way to the site, WARE had to contend with a lack of power throughout large portions of the city. The Hurricane had also created floods so large they moved cars to random locations in the middle of the street. And if that weren't enough, there were large piles of displaced sand throughout the city as well.

Nonetheless, WARE was able to get all the requested rental units in place within one week of the initial call.

The deliveries didn't just include the units, but the feedwater systems, water softeners, and any other necessary equipment to run the boilers as well.

The NYCHA also requested the services and expertise of WARE's technicians. They requested WARE personnel to oversee installations, start equipment, train boiler operators, and even stay on-site for emergency repairs.

Some of the rental units returned to WARE after 6 - 8 months, but most were there for about 20 months total, which meant the service technicians were there for 20 months too.

While this project presented a unique challenge, it serves as an example of the fact that WARE will work in any condition to serve its customers. No challenge is too great for the expertise and dedication of the team at WARE.